

Mac, PC, tablet, come one, come all. Welcome...now let's *get you connected.*

Our campus is wired with *high-speed, state-of-the-art Internet* to connect you with tools and resources for *academic success.*

The good news is that all you need to do is follow the steps we've outlined to *connect to USA WiFi*, our wireless network; if you need them, we've also provided a few *troubleshooting tips* if you get stuck along the way.

The better news? *IT reps are available* during orientation and class time to help with any technology blips that may arise when you need us.



Connect to USA WiFi from Campus

Logging onto USA WiFi is a breeze if you follow these steps:

1. Open your computer's WiFi network and sharing center to view available wireless network connections.
2. Click **USA WiFi**.
3. Enter your **USA Email Address and Password** into the network authorization box:

ID: [first initial.last name@usa.edu](mailto:first.initial.last.name@usa.edu)
(may also contain numbers)

Password: The password that you have been using to access your **USA email**

4. Click **OK** (or **Join** for Macs).
5. If prompted to set your network location, choose **public location** then click **close**.
6. Open the **browser of your choice** and begin your Internet search.

WiFi can be finicky. If you can't connect right away, try this:

Cannot connect to network.

Network appears to be connected, but is not connecting to the Internet.

Cannot connect to network.

Turn off the wireless connection to your device, then turn it **back on**. **Repeat** login instructions.

Disconnect, then reconnect your device to the network.

Windows: left-click the **WiFi icon** in the bottom right. Locate the network you're connected to, click on it, then click **disconnect**. Then click on the network again to **reconnect**.

Mac: click the WiFi icon in the upper right corner. Open **network preferences**. Click **disconnect**. Click on the **WiFi icon** again. Choose **USA WiFi** to reconnect.

Reboot computer. **Repeat** login instructions.

Don't forget, we're here!

IT reps are available on campus during orientation. If you're stuck getting connected to USA WiFi, let us know so we can help.

Ph: 800-241-1027 x7000

E: TechHelp@usa.edu

